

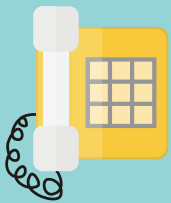
Our Services during this time of crisis

To find out more about any of the services below or to refer an adult, a family or a young person call/ text or whatsapp:

Rebekka: 07809736493 Semsem: 07711198594

or call: Office: 02034903443

or email: info@slr-a.org.uk



Telephone Advice

Our team of trained Advice

Volunteers provide telephone advice to clients on homelessness, housing issues, destitution, welfare benefits, asylum support and immigration issues. We prioritise:

- asylum-seekers,
- new refugees at risk of destitution
- families and individuals who have no recourse to public funds.

Our supervised advice volunteers are continuously updating their knowledge in line with updates around COVID-19 and how changes to service will affect vulnerable migrants. Interpreters in a wide range of languages are available.



Casework

Our caseworkers will continue to provide casework support to adults and young people remotely. We will be using interpreters to support phone conversations for those who need this.

The youth team are accepting referrals for new young people in need of one to one casework, but capacity will be limited and so will only able to offer support to young people for the following urgent issues; safeguarding, homelessness, destitution, urgent immigration issues (appeal deadlines / removal), young people without any other support networks.



Support Volunteers

Our team of Support Volunteers will be on hand to call those identified as being particularly vulnerable and isolated.. Our clients often experience isolation already and so will be particularly vulnerable at this time. Support volunteers will call people regularly, checking in with them, having a chat and making sure that they have access to food and medicine if they are self-isolating.



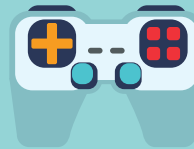
Women's Group

Our women's group will continue to operate virtually. The group has moved to Whatsapp and Zoom, and our Women's Group facilitator will be sharing resources, self-care material, educational games for children, virtual yoga sessions and will be keeping the women updated with the news and with changes. Our facilitator will be organising virtual workshops and meet ups and a professional yoga instructor will deliver online sessions. For more information contact **Rebekka@slr-a.org.uk**
Call/text/whatsapp 07809736493



Counselling

Our counsellor is providing telephone support for those receiving casework support or advice from our team.



Youth Activities

For details of activities for young people ages 14 to 18 years who would usually attend our Youth Club contact **Hugh@slr-a.org.uk**
Call/text/whatsapp 07802726036
A telephone/online 'buddy' support scheme for young people who are feeling isolated is available.



Emergency Hardship Support

We are providing food and other essentials including toiletries and sanitary products from our office or delivered to homes by our volunteers. We can also provide small one-off hardship payments (up to £20 per person) for families who are experiencing severe hardship and those who have no recourse to public funds. Please note that this emergency service is only available to clients with no other income or support and who are local to us (Lambeth, Wandsworth, Merton, Croydon and Southwark).

To arrange food collection or request delivery, please contact us by telephone (see details above.)

The office address is:

The Woodlawns Centre
16 Leigham Court Road
SW16 2PJ

